

Intern

Operations &

Guest Experience (w/m/d)



Charly is your trustful soulmate breaking down every barrier while traveling. We want to redefine the term "hotel" to reflect the economic, social and cultural changes the world has experienced in the past years. In our "hotels", we use cutting-edge technology and digital processes to reduce operational costs. We give these savings back to our customers through large rooms, the best locations, and highest-quality materials.

We want to provide our guests with a one-of-a-kind journey of digital service and local connectedness. As part of that, we take on responsibility in local communities and establish a relationship between our "global" brand and the local economy. We do all that with the goal of being the most sustainable hospitality chain in Europe.

Join us on our journey!



What you will do

- # Define, develop and implement operational processes to create the best Charly experience
- # Develop and discuss strategic initiatives that help shape the future of Charly
- # We are a small team for now so you will work closely with everyone from day one
- # Work cross-functionally with architects and/or the bizdev team to improve our customer journey
- # Identify new product opportunities and improve existing product features and functionalities
- # Manage our suppliers and partners and find new ones based on strategic initiatives
- # Communicate with our customers



What we require

- # Fluent in German and advanced in English
- # At least 3 months time to spend with us, starting in July
- # That's it! We want to get to know you, not your CV



What we will enjoy together

- A job that could also be a paid hobby because it is so much fun, we promise
- Incredibly fast decision making
- Guest centricity and a true service-mentality in all we do
- You are part of an early-stage startup where you will make decisions that will last for years
- Autonomous work and responsibility from day 1
- A super fun working atmosphere
- We have a beautiful office in Schwabing with plenty of food and drinks but you can work from wherever you want
- Light-speed hiring process



Tell us why you want to work with us!

Send a mail to team@charly-group.com

Johannes is looking forward to hearing from you!

